

**Orderform New Contact SpeakUp Belgie B.V.B.A.**

|             |  |
|-------------|--|
| Sales       |  |
| Date        |  |
| Customer ID |  |

**AGREEMENT FOR VOICE OVER IP COMMUNICATIE SERVICES**

This agreement for VOIP communication is concluded between:  
 on the one hand \_\_\_\_\_ on the other hand \_\_\_\_\_

|               |  |  |   |
|---------------|--|--|---|
| Name          |  |  | <b>SPRL SpeakUp Belgium</b><br><b>Postbus 65,</b><br><b>2930 Brasschaat</b><br><br>TVA BE 0889.513.853<br>e-mail: info@SpeakUp.be<br>fax: +32-3-7471112 |
| Adres         |  |  |   |
| Zipcode, City |  |  |   |
| e-mail        |  |  |   |
| Constituent   |  |  |   |

**Administrative data concerning the constituent:**

|              |  |   |  |
|--------------|--|---|--|
| Phone number |  | Invoice address as differently above-mentioned: |  |
| Contact      |  | Name  |  |
| Fax number   |  | Adres   |  |
| VAT number   |  | Zipcode, City                                   |  |

|  |          |               |
|--|----------|---------------|
| Expected monthly call volume (minutes) | National | International |
|--|----------|---------------|

|   |  |
|---|--|
| Purchase of equipment<br>Type and mark name |  |
|---|--|

**Supply conditions**

- > Once-only activation costs of 20€ (not applicable for former packetnet customers)
- > To the aforementioned SpeakUp B.V.B.A. will provide a phone number suitable for Voice over Internet protocol (VOIP) services for 4 euro (ex.VAT and ex. Call charges) per month. This service covers national, international and fixed to mobile connections. This Internet protocol telephone service (VOIP) contract can be terminated by both parties subject to notice of one calendar month (starting at the first day of the following month).
- > Upon termination of the service/contract, regardless of the reason, the payable amount will be due immediately. Payment shall be made monthly by means of a standing order for direct debit. SpeakUp B.V.B.A. reserves the right to terminate the contract without any delay when the standing payment order is revoked. In this case the payable amount will become due immediately and must be paid within ten (10) days of termination. In case of default of payment, all amounts due to SpeakUp, will be increased by 10% without having to serve lawful notice upon the debtor for damages incurred, resulting in an interest of ten per cent (10%) annually. The abovementioned cost for damages and interest will remain due to SpeakUp when the agreement is terminated for equal reasons.
- > Modifications and alterations regarding the telephone rates: SpeakUp B.V.B.A. has the right to change the telephone rates, if necessary and will promptly inform the customer.
- > The courts of the juridical district of Antwerp are exclusively competent for all possible remaining disputes. All possible disputes ensuing from this contract will be entrusted to the courts of the juridical district of Antwerp.
- > This contract will come into effect after approval by SpeakUp B.V.B.A. and is considered to be approved when the undersigned has been connected to the service. In case of failure or interruption in the system of SpeakUp B.V.B.A., the latter will not be held accountable for any form of damages which may result, directly or indirectly, by to such a disturbance in the broadest sense.
- > The undersigned acknowledges that this service has not been submitted to geographical recognition of alarm service emergency call facilities and emergency call tracing.
- > By signing this agreement the undersigned agrees to have read and accept the general conditions. (Conditions of contract can also be viewed at [www.speakup.be](#))

**Standing order** The payment will occur, monthly by means of standing form on identification number 0889.513.853 of account number customer.

|                     |  |  |  |
|---------------------|--|--|--|
| Name and first name | I, undersigned, (to debit account holder; for companies the name of the agent):  |  |  |
|                     | admission SpeakUp Belgium B.V.B.A. Britselei 1C, 2000 Antwerpen, to collect as from present and to explicit revocation, the invoices of SpeakUp Belgium B.V.B.A. accountnummer 733-0507094-08 EUR. |  |  |

|                |  |      |  |
|----------------|--|------|--|
| Account number |  | Date |  |
|----------------|--|------|--|

**Reserve to the bank institution**

|                                       |                |      |  |
|---------------------------------------|----------------|------|--|
| Standing order number of customer     |                | Date |  |
| Identification number of the creditor | 00.889.513.853 |      |  |

By payment of this invoice the customer recognises to have taken knowledge of also the general conditions concerning the services and products mentioned on this invoice and those conditions to accept.

Please sign with handwritten 'read and approved' **SpeakUp B.V.B.A**

|           |  |           |  |
|-----------|--|-----------|--|
| Name      |  | Name      |  |
| Function  |  | Function  |  |
| Signature |  | Signature |  |